1. Standardized job tasks and trained junior team members on industry best practices and standards.
2. Led server infrastructure development, quality assurance, staging and production systems.
3. Resolved issues and escalated problems with knowledgeable support and quality service.
4. Maintained flexible schedule and responded to after-hours and weekend emergencies.
5. Planned and implemented [Type] upgrades to system hardware and software, resulting in [Result].
6. Performed network security design and integration duties.
7. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
8. Analyzed complex project server issues and worked on large enterprise and business-critical applications.
9. Optimized system security and performance with proactive changes such as [Type] and [Type].
10. Made recommendations regarding information technology infrastructure overhauls.
11. Designed and evaluated WAN and LAN connectivity technologies.
12. Diagnosed and executed resolution for all network and server issues.
13. Resolved conflicts and negotiated mutually beneficial agreements between parties.
14. Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, efficient implementation and comprehensive support.
15. Created plans and communicated deadlines to ensure projects were completed on time.
16. Monitored networks and network devices to resolve technical problems quickly.
17. Developed and maintained courteous and effective working relationships.
18. Maintained and repaired facilities, equipment and tools to achieve operational readiness, safety and cleanliness.
19. Monitored all company inventory to ensure stock levels and databases were updated.
20. Improved [type] through consistent hard work and dedication to [project or department or task or customer].